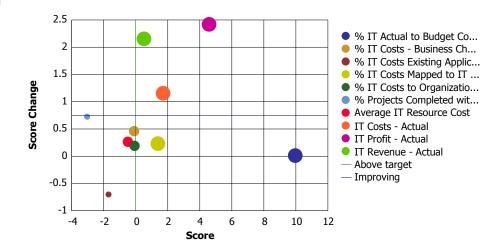


Scorecard Performance Summary

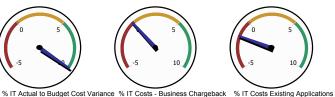
IT Service Balanced Scorecard - Financial

Metric	Actual	Target	Status
% IT Actual to Budget Cost Variance	-26.62%	0.00%	•
% IT Costs - Business Chargeback	74.35%	75.00%	\langle
% IT Costs Existing Applications	6.66%	5.00%	
% IT Costs Mapped to IT Services	82.10%	75.00%	•
% IT Costs to Organization Revenue	4.07%	4.00%	\langle
% Projects Completed within Budget	75.00%	90.00%	
Average IT Resource Cost	4,113	4,000	>
IT Costs - Actual	330,225	400,000	•
IT Profit - Actual	-145,254	-270,000	•
IT Revenue - Actual	184,971	180,000	•



















IT Costs - Actual



% IT Costs -

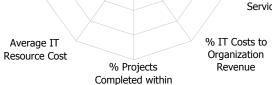
Score



% IT Costs IT Costs - Actual Mapped to IT Services

% IT Actual to **Budget Cost** Variance





Budget **Metric Name**

IT Profit - Actual

IT Revenue - Actual