



EXIN Examination – ITIL Foundation

Certification: EXIN

Duration: 60 Mins

Course Delivery: Online – Time Bound Assessment

Course Introduction -

NAI offers the EXIN online Examination that leads to the ITIL Foundation Certification. The online examination can be taken immediately after you have completed ITIL Foundation Training or education. NAI also offers the EXIN Examination bundled with the ITIL Foundation course providing a one stop route towards certification.

The ITIL Foundation exam can be taken online from your office through ITpreneurs.

Audience -

The examination for the Foundation Certificate is intended for people working in the field of IT Service Management. The Foundation Certificate is a prerequisite for the Practitioner's and Manager's certificate in IT Service Management.

Prerequisite knowledge, skills and practical experience -

None.

Examination requirements -

At the end of this course, you will be able to:

- Identify the various ITIL processes that can be implemented in an organization.
- Identify the benefits of implementing each ITIL process in an organization
- Identify the basic concepts, activities and roles related to each ITIL process
- Identify the relationship of each ITIL process with other processes
- Identify the factors that affect the effectiveness of each ITIL process
- Apply the ITIL concepts in the virtual organization ISA International

Time allotted for examination -

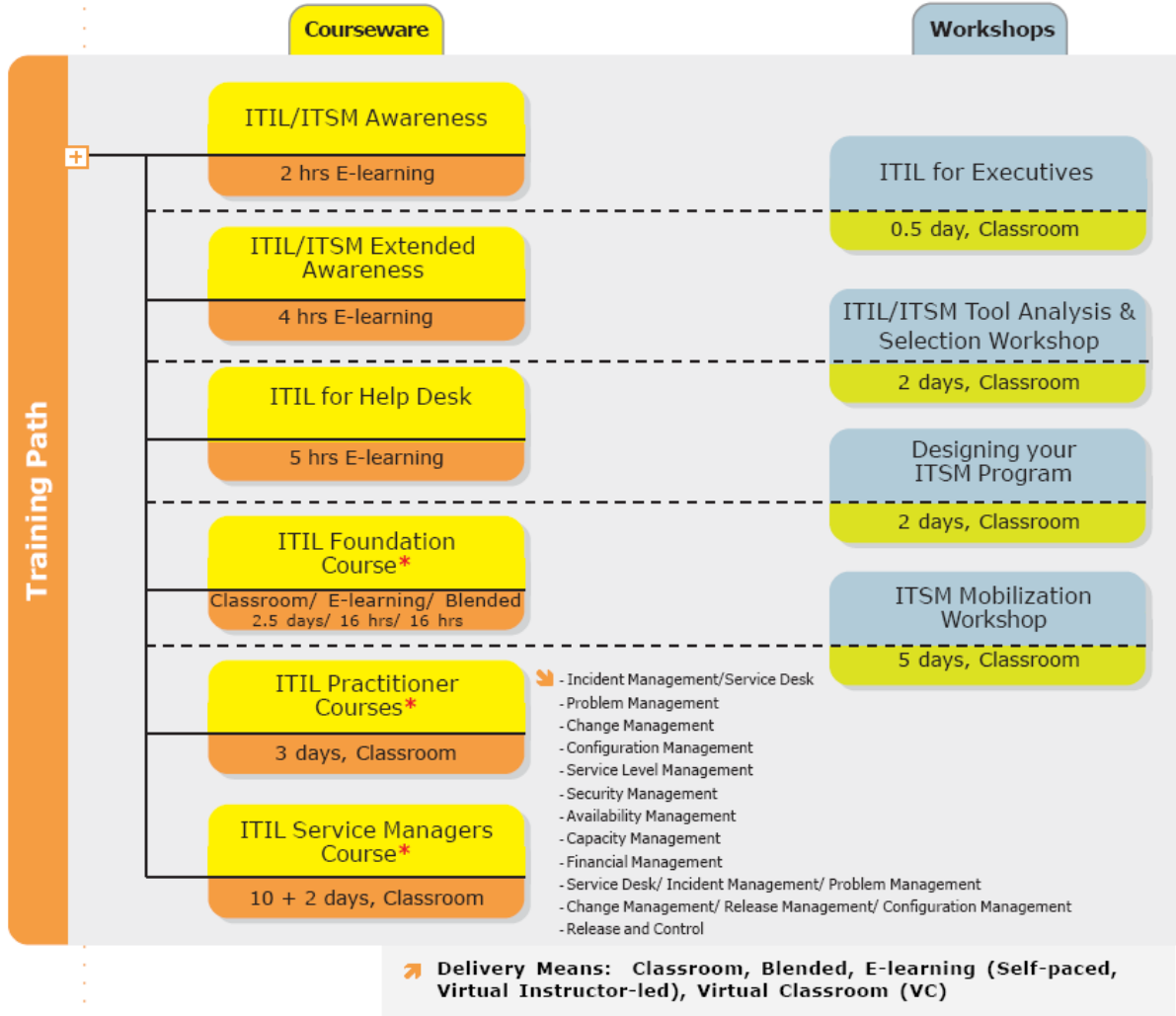
60 Mins

Examination type -

Multiple choice, 40 questions. Passing the exam requires getting 26 questions correct.

Course Organization Logistics -

- A registered proctor to monitor you taking the examination
- Pentium IV, with Internet Explorer 5.x
- Registration to be completed 5 working days prior to the examination



Let NAI organizational change specialists help you design an effective awareness and training campaign!

Stakeholders	Learning Approach	Self-Paced eLearning	Virtual Instructor Led & Classrooms	Blended	Classroom
Business Executives				X	X
Liaisons / Power Users		X			
IT Executives					X
Software Developers			X		
Project Managers			X	X	
IT Operations Managers					X
Technical Support Staff		X	X		
Help Desk Analyst		X			
Process Owners & Practitioners					X
ITIL Service Managers					X